# SERENITY Company Profile



SERENITY Serenity Company Profile

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SERENITY Serenity Company Profile

# O1. Who we are?

### About Us

We are a company specialized in offering Customs Clearance, Logistics, Freight Forwarding, Transportation and Consultancy in Supply-Chain Management services.

Our mission is to help clients optimize operations, reduce costs, and achieve greater efficiency in their supply chains through a personalized approach tailored to the specific needs of each business.

Our commitment is to deliver tangible value by streamlining operations and enhancing comæ petitiveness in local and international markets. Acting as strategic partners rather than mere service providers, we contribute to the success and sustainable growth of our clients through reliable and efficient solutions.





**Values** 

# **02. Organizational Guidelines**

### Mission

solutions that reduce costs and increase productivity within our clients supply

Vision

Become a leading reference in clearing, freight forwarding, and logistics services in the SADC region.

- Commitment
- Integrity
- Transparency
- Respect of our clients values



To deliver and develop

chains.

Our team's ongoing investment and expertise ensure reliable, secure, and efficient solutions, along flexibility to meet your business needs. We offer the following services for your company or project:

- Customs Clearance
- Freight Forwarding
- Transport Brokerage
- Consultancy in Supply Chain Management

### 3.1. Customs clearence

Our customs clearance services assure seamless cargo movement across international borders by handling all necessary documentation, duties, and taxes.

We guarantee compliance with Mozambique's regulations and international trade laws, preventing delays and additional costs.

With strong coordination between customs authorities, we expedite cargo release, reducing transit times and improving supply chain efficiency.



### 3.2. Freight Forwarding

Our freight forwarding services are designed to handle all types of in-transit and local cargo through the three (3) main ports in Mozambique.

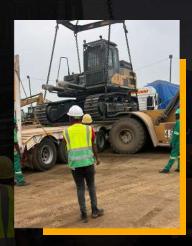
We ensure seamless coordination and optimal handling, whether the cargo is moving within Mozambique or being shipped to neighboring countries. With our in depth knowledge of regional and international logistics networks, we assure that each shipment is managed with care and delivered on time, meeting international standards of quality.



### 3.3. Transport Brokerage

We act as the bridge between the final consumer and the service provider by leveraging strategic partnerships and a highly experienced freight forwarding team.

Our role is to ensure that our clients are connected with the best suited transport providers who meet their specific needs, whether for local or international shipments. Through our extensive network, we simplify the process of choosing reliable transport solutions that deliver the right balance of cost, speed, and security.



# 3.3. Consultancy in Supply Chain Management

We identify opportunities and inefficiencies within our clients' supply chains, from cost management to the implementation of innovative ideas.

Our goal is to simplify the supply chain process, making it more effective, efficient, and productive. Through a deep analysis of current systems, we provide plausible solutions that enhance the overall performance of the supply chain, helping our clients reduce operational costs while increasing productivity.



# **04. Partners**

Through our work, we take pride in actively contributing to the success of our clients and partners. Some of the partners who trust us include:



















## 05. Contact Us

### Let's Talk

Ask us anything

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